

Registration Policies - NSRC 2026-27 Indoor Season

All cancellation or change requests must be emailed to **NSRCmemberservice@northshorerc.com**

Cancellation/Change Policy

Before the session begins:

Cancellations will incur a 10% processing fee if refunded via credit card. Processing fee will be waived if refunded as account credit, and for approved changes.

After the session begins:

There is a cancellation/processing fee of \$100 per cancellation. Change requests will be addressed on a case-by-case basis, subject to availability.

Make-Up Policy

JUNIOR TENNIS: Juniors may make up a missed class in a like-level class on another day. Contact Jerry Karzen for pre-approval for a make-up class. Limit of 4 make-ups per session. Make-ups must be completed within the same session, they do not carry over. Prices are not adjusted for make-ups (e.g. 1 missed class = 1 make-up class regardless of any time difference).

ADULT TENNIS: Contact Sheri (women) or Jerry (men) to schedule a make-up class. Limit of 4 make-ups per session. Make-ups must be completed within the same session, they do not carry over. Prices are not adjusted for make-ups (e.g. 1 missed class = 1 make-up class regardless of any time difference).